

## SKILLS

## Camera and Broadcasting

Studio & Outdoor Camera Operation  
Live Event Setup  
Lighting Design  
Audio Monitoring  
Video Editing & Effects (Premiere Pro, After Effects)

## Technical

C++  
Python  
HTML  
CSS  
JavaScript

## Soft Skills

Logical Thinking  
Problem Solving  
Strong Communication Skills  
Client Management

## Languages

English	FLUENT
Cantonese	NATIVE
Mandarin	FLUENT
Japanese	INTERMEDIATE

## EDUCATION

Bachelor of Science in Creative Media  
City University of Hong Kong 07/2020

- Web Development
- Motion Graphics
- Video Production

Associate of Science in Creative and Interactive Media Production  
Community College of City University, Hong Kong 07/2018

- Multimedia Design
- Interactive Content Creation

## CERTIFICATES

Standard Certified CannSell

## MY WEBSITE



## SUMMARY

With **over three years of experience** in shooting and outside broadcasting, I have successfully managed numerous high-profile projects, demonstrating exceptional ability to thrive in fast-paced environments. I excel in delivering **seamless live broadcasts**, resolving technical issues swiftly, and have extensive experience in **web development and programming**. I am highly adaptable, detail-oriented, and passionate about leveraging the latest technological trends to deliver innovative and effective solutions.

## WORKING EXPERIENCES

Crew Member, Dairy Queen Grill & Chill

09/2024 to Present

**“Providing exceptional customer service in a fast-paced environment while maintaining high standards of cleanliness and efficiency.”**

- Deliver high-quality customer service, ensuring orders are fulfilled accurately and efficiently.
- Maintain cleanliness and organization of kitchen and dining areas, contributing to a positive customer experience.
- Collaborate with team members to manage peak hours smoothly, consistently meeting company service standards.
- Handle cash transactions and customer inquiries, improving cash register accuracy and customer satisfaction.

Dealer & Supervisor, CNE Casino

06/2024 to 09/2024

**“Managed poker dealing for multiple tables, ensuring compliance with casino regulations and efficiently resolving various operational issues to improve customer satisfaction.”**

- Managed poker dealing for multiple tables, ensuring compliance with casino regulations.
- Acted as supervisor, resolving various operational issues in the poker room, improving customer satisfaction.

Visual and Audio Support & Cameraman, POV Production Ltd.

07/2020 to 06/2023

**“Led setup and ensured smooth execution of over 50 live events, achieving 100% broadcast reliability.”**

- Collaborated with clients to meet specific broadcast needs, ensuring a positive client experience.
- Quickly addressed and resolved technical issues during live events, reducing downtime to less than 5 minutes.
- Operated as cameraman for multiple television programs, specializing in capturing high-quality footage and designing lighting setups to enhance visual impact.
- Managed audio monitoring to ensure broadcast-quality sound, meeting industry standards.

Production Assistant, Hong Kong Observatory

06/2019 to 08/2019

**“Directed and filmed educational videos on weather phenomena, reaching an audience of over 10,000 viewers.”**

- Edited videos with motion graphics and visual effects, enhancing content engagement.
- Designed cover photos for video content, increasing viewer interest.
- Acted as event photographer, capturing key moments and ensuring high-quality visual content for promotional use.

Sales Assistant, Canon Hong Kong

05/2017 to 06/2019

**“Assisted customers in resolving technical issues related to cameras and printers, achieving a high customer satisfaction rate.”**

- Identified cross-sell and upsell opportunities, increasing accessory sales.
- Provided product demonstrations, leading to improved customer understanding and increased sales conversion rates.